Year-End Program Reports
July 1, 2015 – June 30, 2016
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**Program Reports • July 1, 2015 – June 30, 2016**

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**Aging With Dignity**

Jewish Family Service’s comprehensive aging and wellness services ensure that older adults lead safe and independent lives—and remain engaged, contributing members of their communities.

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**Community Need**

Adults over the age of 60 are San Diego County’s fastest growing population. It is estimated that the number of San Diegans age 60+, currently 488,738, will nearly double by the year 2030.

In the U.S., the median income of seniors over age 65 is $29,327 for males and $16,301 for females. Many older adult women are struggling to get by on incomes significantly below the self-sufficiency standard for an individual—$27,655 per year in San Diego County. Low-income older Americans spend a high proportion of their household income on healthcare services, leaving limited dollars to maintain a nutritious diet and engage in activities that strengthen social connections and decrease loneliness. Researchers have found mounting evidence linking loneliness to physical illness and to functional and cognitive decline.

As a steadily rising wave of older adults encounter the complex challenges of aging, many lack the financial means and family support to address these challenges on their own. The increased demand for services among San Diego’s older adults places intense pressure on local infrastructure. As a result, many seniors in our community lack sufficient resources to meet their nutrition, housing, healthcare, and transportation needs.
Our Integrated Continuum of Care

At Jewish Family Service, we recognize that the aging process is complex, demanding, and dynamic. Our Aging & Wellness programs offer a seamless integration of community-based and in-home services that allow seniors to age with dignity, while remaining safely in their homes.

JFS provides critical services to meet the needs and enhance the lives of older adults:
- Geriatric care management
- Crisis assistance
- Support services and connection to Jewish life for Holocaust survivors
- Employment services
- Individual and group counseling
- Investigations and review of grievances at skilled nursing facilities and long-term care facilities
- Minor home safety repairs and modifications
- Friendly visitation
- Physical activity classes
- Computer classes
- Art and cultural classes
- Transportation
- Nutrition services, including home-delivered kosher meals, nutrition education and supplemental groceries as well as congregate dining at four social and wellness centers

Believing that every older adult has a story, a skill, and a perspective to share—and a continued desire to contribute to our community—we are committed to ensuring that their financial, physical, emotional, social, and spiritual health supports those goals.

96% of Aging & Wellness clients reported JFS services helped them to maintain better health

The Difference We Make

The following annual outcomes were achieved in the Aging With Dignity impact area:

By the Numbers
- More than 79,000 nutritious meals were provided to older adults across the county through JFS Foodmobile and our four Aging & Wellness centers
- Older adults received more than 10,000 hours of care coordination, advocacy and in-home visits through Geriatric Care Management, Serving Holocaust Survivors (SOS), Bikkur Holim and Home Not Alone services
- Older adults received over 37,000 rides to medical appointments, grocery shopping, and social programs and religious services
- Volunteers provided 1,496 safety modifications and minor home repairs, including minor electrical and plumbing repairs, fixing doorbells, and bathroom safety items

Our Results
- 97% of older adults receiving home-based support reported that the services helped them maximize their independence
- 92% of Aging & Wellness clients reported an increased sense of community connectedness
- 96% of Aging & Wellness clients reported JFS services helped them to maintain better health
Partnering for Impact

JFS is a recognized leader in the field of volunteer engagement and serves as an active and collaborative partner in the community. Recognizing that complex issues facing older adults require coordinated attention and action, JFS partners with peer organizations, leverages resources to help clients find solutions, and advocates for policies that address the root causes of the community’s challenges.

JFS collaborates with County of San Diego Aging & Independence Services, San Diego Association of Governments (SANDAG), community colleges and universities, other nonprofits, and generous funders, to help older adults.

Volunteer Engagement

JFS’s best-in-class Aging & Wellness services depend on 397 volunteers who donate their time and talent. On the Go: Transportation Solutions for Older Adults and the JFS Fix-It Service, for example, simply could not operate without the support of volunteer drivers and home repair volunteers who provided a total of 29,408 hours—an equivalent of $811,367 in paid staff time.

Advocating for Change

JFS recognizes that system-wide change requires partnership with government, policy makers, and community leaders. As a high-impact organization, JFS provides direct service to meet urgent needs today—and advocates for public policies at the local, state, and federal levels to ensure that our clients’ needs continue to be met over the long-term.

In the last year, JFS advocated for legislative and budget priorities that contribute to older adults’ ability to age in community, and offer needed support to their family caregivers.

Given the increase in the older adult population, JFS has prioritized policy work at the federal level to ensure adequate funding for services that support aging with independence and dignity:

- JFS has advocated for the reauthorization of the Older Americans Act for the past five years. Through this critical legislation, signed into law in early 2016, JFS receives over $800,000 to provide older adults with job-training, transportation, nutritious meals, caregiver support through minor home repairs and safety modifications, and special support services for Holocaust Survivors.
- In 2016, JFS was honored to sign on as an early supporter of the AGE Act, which would—for the first time ever—provide a tax credit for family caregivers.

At the state level, JFS leveraged its membership in the Jewish Public Affairs Committee of California and engaged Jewish communal organizations from across the state in a successful advocacy effort to secure $3.2 million in supplemental state funding for Senior Nutrition services.

Theresa

Ninety-eight-year-old Theresa has been there for all 15 years of the Balboa Avenue Older Adult Center (previously University City Older Adult Center). Theresa first came to the Center as a volunteer, serving meals and making the visitors—many of them in the early stages of Alzheimer’s or dementia—feel at home.

At the age of 92, Theresa suffered a stroke and was moved to an assisted care facility. All at once, she lost her independence, her home, everything she knew. Coming back to the Center was her incentive to get better. “When she’s here, her whole being lights up,” says Aviva, Program Coordinator. “She’s always smiling, and everyone smiles along with her.” When Theresa started volunteering at the Center, it was a place for her to take care of others. Over the years, it has become a place where she is truly cared for.
Our Purpose
Jewish Family Service is a client-centered, impact-driven organization working to build a stronger, healthier, more resilient San Diego.

Volunteer (858) 637-3050
Information (858) 637-3000
Intake (858) 637-3210

A Leader in the Field
JFS is nationally recognized for its commitment to best-practices, programmatic acumen, innovative collaboration, and exceptional delivery of high quality services for older adults. JFS is proud to share news of the following grant awards and program innovation:

• The San Diego Association of Governments (SANDAG) awarded On the Go: Transportation Solutions for Older Adults the largest transportation grant in JFS history—$1.5 million over two years

• JFS began using Uber and Lyft to meet an increasing need for rides when volunteer drivers were unavailable; the agency is now a “primary community partner” with Lyft, and is beta testing a desktop platform that enables JFS to coordinate multiple rides through the Lyft scheduling system

• In September 2015, JFS opened the Loonin Family Kitchen, a fully equipped commercial kitchen that produces more than 80,000 meals per year served at JFS Aging & Wellness Centers and delivered via the JFS Foodmobile to the homes of older adults

Strategic Opportunities
As the nation faces a surge in the older adult population, San Diego is insufficiently prepared to meet the comprehensive needs of this expanding demographic. While JFS is committed to delivering services that maximize the independence, dignity, and quality of life for older adults and their families, additional funding is required to address the complex challenges of an increasing number of older adults turning to the agency for assistance.

New sources of revenue are required to adequately fund JFS’s congregate and home-delivered meal services, and meet the emergency needs of low-income Holocaust survivors.

Congregate and Home Delivered Meal Service
Because JFS’s County contract to provide congregate and home-delivered meals for older adults does not cover the full costs associated with the 79,000+ meals we serve annually, new sources of philanthropy and earned income opportunities are being explored to redefine the agency’s funding model for these services while also amplifying impact.

Holocaust Survivor Needs
JFS faces a unique challenge meeting the growing needs of low-income Holocaust Survivors this year. The agency is serving more vulnerable, low-income Survivors than in past years, and their emergency needs—ranging from dental care to paying for expensive prescriptions—have grown significantly.

To compound this challenge, JFS’s funding for emergency client needs from the Claims Conference, the largest funder of the agency’s Survivor services, has been cut by more than $40,000. Additional funding is required to support the growing needs of the more than 100 Survivors in San Diego who have significant housing, medical, and dental needs. It is our goal to develop a multi-year plan to ensure that the needs of these most vulnerable clients, who have already endured so much, are able to live out their remaining years with dignity.
Self-Sufficiency

Jewish Family Service holds an unwavering belief in our clients’ ability to improve their lives. JFS delivers interconnected services across San Diego County and in the Coachella Valley, that contribute to measurable improvements in the quality of life, standard of living, community connections, and economic independence of thousands of individuals and families.

Community Need
In San Diego County, more than half of all households with children have incomes too low to make ends meet. Nearly 73 percent of single mothers, and over 55 percent of single fathers, have incomes insufficient to support their families (Center for Policy Initiatives). Even with two parents working, one in three local families is not financially self-sufficient (United Way, 2014). And although unemployment rates have dramatically improved since the “Great Recession,” many people have not fully recovered and are still unemployed or underemployed. Often, clients find their skills do not match available jobs, and the jobs they find do not pay enough to make ends meet.

Compounding persistent employment challenges faced by JFS clients, San Diego County also has the second largest shortfall of affordable homes for low-income families in California. Housing in the San Diego region is among the most expensive in the nation, and home prices and rental rates are projected to climb over the coming years (Tax Foundation). People from all walks of life are affected by San Diego's high cost of living, including working families, veterans, and people with disabilities. Their plights are made worse by the fact that San Diego has the highest electricity rates among big cities in California.

The financial hardships facing San Diegans have a measurable negative effect on physical, mental, and emotional health, further complicating the struggle to achieve and sustain self-sufficiency.
Our Integrated Continuum of Services

JFS is committed to the delivery of high quality services that empower clients to set and achieve goals that result in long-term change.

JFS strives to provide seamless integration of its client-centered community-based, and in-home services, including:

• Breast cancer case management
• Counseling
• Employment and career services
• Intensive psychiatric case management
• Nutrition assistance
• Positive parenting workshops
• Immigration services
• Refugee Resettlement
• Comprehensive support for Jewish single parents
• Interest-free loan program
• Service-learning programs for teens
• Transportation assistance

Measuring Success

For JFS, becoming self-sufficient means more than just meeting basic needs. It’s about achieving financial, physical, emotional, social, and spiritual health. To measure client progress, JFS has adopted the Self-Sufficiency Matrix (SSM), a well-researched and widely-used outcome measurement tool, to assess how clients’ lives have changed as a result of their participation in JFS services. The SSM assesses 18 separate domains, which include income, housing, employment, mental health, safety, transportation, and family/social relations.

The SSM (see portion of assessment tool below) is the basis for the development of an individual plan of action for each JFS client.

JFS utilizes the Self-Sufficiency Matrix (SSM) to assess well-being along 18 domains.

The Difference We Make

The following annual outcomes were achieved in the Self-Sufficiency Impact Area:

Health and Nutrition

• 6,708 clients—including 757 active-duty military families—received fresh produce, lean meats, locally caught tuna, and non-perishable food items; equivalent to 313,156 meals

• Women with breast cancer diagnoses received financial assistance totaling nearly $70,000 to help meet the costs of shelter, food, transportation, and treatment-related needs
Shantelle’s Story
“When we moved from Charleston to San Diego for my husband’s job with the Navy, we left our entire family behind. Housing and gasoline are so much more expensive here, and without my mom to help watch the kids, the part-time jobs I looked into wouldn’t even cover the cost of daycare. We didn’t know how we would make it. We met a JFS case manager at one of the Hand Up Youth Food Pantry distributions and shared our difficulties securing a second source of income.

When I shared my idea of starting a home daycare, she said, “Let’s explore how we can make that happen.” Our case manager was with me at every step of launching my business—from getting CPR certification, to obtaining a license, to finding funding to purchase kid-friendly furniture. Now, I’m able to provide affordable healthcare to other military families.”
Our Purpose
Jewish Family Service is a client-centered, impact-driven organization working to build a stronger, healthier, more resilient San Diego.

Partnering for Impact (continued)
community leaders. As a high-impact organization, JFS uses policy work and direct social services to reinforce one another. JFS adopts policy priorities and a legislative agenda each year to reflect the unmet needs of those turning to us for help.

In the last year, JFS prioritized legislative and budget priorities aimed at uplifting working families and their children. Our policy priorities included bi-partisan legislation to increase access to community behavioral health clinics, increase mental health services to children under the age of five, and reduce the cost of diapers (an expense that creates a significant barrier to accessing child care and quality early education). Additionally, JFS supported budget requests for increased state investments in affordable housing, early-education, and child care—all areas where JFS clients face obstacles to self-sufficiency in San Diego County.

A Leader in the Field
JFS is recognized across California and the nation for its commitment to best practices, programmatic acumen, and innovative and collaborative efforts. JFS received the following accolades and awards last fiscal year:

• JFS was named 2016 Nonprofit of the Year by the California State Assembly in recognition of its exceptional delivery of high quality self-sufficiency services
• JFS earned Charity Navigator’s 4-star rating for the ninth consecutive year. Nationally, only 1% of all charities rated have achieved this “exceptional” rating year after year, distinguishing JFS as a responsible steward of the public trust
• JFS Positive Parenting Program was awarded the 2016 Child Abuse Prevention Coordinating Council’s Program of the Year “STARS” Award
• JFS was named 2016 San Diego County Behavioral Health System’s “Community Education Program of the Year”

Strategic Opportunities
With one in three local families not earning enough to live self-sufficiently, there is significant work to be done to ensure all San Diego families are thriving. While JFS has been able to deliver impactful services that measurably improve the lives of tens of thousands of people, increased funding, volunteer support, and strategic partnerships are needed to keep up with the ongoing need for comprehensive support services for children and families struggling to make ends meet.

Expanded Case Management Services
In the coming year, JFS looks forward to providing additional case management services for clients who receive nutrition assistance at our client-choice food pantry, the Corner Market. Additional funding is required to meet the growing case management needs of the hundreds of clients who utilize this essential service.

Workforce Development for Refugee Clients
JFS seeks to address multi-generational poverty among refugee clients with a new comprehensive approach to workforce development and job training placement services. This dedicated strategy will equip refugee workers with the skills to move from minimum wage jobs to higher paying jobs that lead to long-term self-sufficiency and decreased reliance on government assistance.

Parent Education
Recognizing the need for high-quality, convenient parenting classes, JFS will explore the expansion of evidenced-based Positive Parenting Program classes and workshops to empower a greater number of parents with the skills to enhance parenting skills, to create more stability, and improve everyday interactions with their children at home.
Behavioral Health Services

Community Need | What We Do | Who We’re Helping | The Difference We Make | Strategic Opportunities

Community Need
At JFS we know that social, emotional, and mental wellness is the foundation for achieving long-term self-sufficiency. People who are mentally healthy can more easily manage day-to-day challenges, develop and maintain strong connections to friends and family, and create and follow through on positive plans for their future.

Yet one in four adults in San Diego County faces mental health challenges, and thousands more friends and family members are affected by their experiences. Mental illness does not discriminate—it affects people of all ages, races, ethnicities, and income levels. For children, the more stress experienced during childhood—parental discord, poverty, hunger, abuse, neglect—the more likely disease and mental health problems will emerge as adults.

Many people living with mental illness are unable or unwilling to seek help because of stigma and the scarcity of affordable services.

Despite the widespread need for behavioral health services, many people living with mental illness are unable or unwilling to seek help because of stigma and the scarcity of affordable services. In a 2015 report, “Five Point Plan to Improve the Nation’s Mental Health,” the Federal Substance Abuse and Mental Health Services Administration urged communities to increase prevention, treatment, and recovery services, and to educate the public to reduce prejudice and discrimination toward individuals with mental illnesses and their families.

What We Do
JFS is committed to providing a continuum of high quality, low- or no-cost behavioral health services to people living with mental illness. At the same time, JFS works to reduce the stigma associated with mental illness by raising community awareness, and advocating for policies that promote mental health services parity.

“We went to the parenting workshop expecting a lot of advice about what not to do. But instead of judgement, we heard real stories from parents like us.”

Read more of Selma’s story inside

1 in 4 adults in San Diego County face mental health challenges
JFS behavioral health services include:

- Internationally-recognized evidence-based workshops presented in English and Spanish for low-income parents to enhance parenting skills, create more stability at home, and prevent childhood trauma

- Short-term, individualized counseling for individuals and families, delivered by experienced psychologists and licensed therapists

- Professionally and peer facilitated support groups including Mood Management, Aging Well, Psychotherapy, Supporting Jewish Single Parents and Bereavement

- Partnerships that enable community support groups including PFLAG and Al-Anon, to meet on site at the Joan & Irwin Jacobs Campus.

- Protect the rights of mental health clients throughout San Diego County by representing clients at hearings; advising minors regarding their rights; investigating complaints regarding rights violations, neglect, and/or abuse.

- Weekly, home-based assistance for people with severe, persistent mental illness to provide coaching and resources that support independent living, socialization, and management of the symptoms of their illness over the long term

- Community discussions and expert panel events to raise community awareness, reduce the stigma associated with mental illness, and provide resources about emerging behavioral health issues

JFS’s services are designed to meet people where they are and help them achieve overall wellness. JFS provides behavioral health services in schools and at community sites, in therapeutic spaces in our Joan & Irwin Jacobs Campus and North County office, and in the comfort of clients’ homes.

In addition, JFS therapists are able to connect behavioral health services clients to additional JFS programs and services, including food assistance, home-delivered meals, employment services, and transportation.
Positive Parenting Program workshop participants are empowered to share their knowledge with friends and family.

Conversations that start in JFS workshops extend to neighbors, the playground, and into the classroom—giving our evidence-based parenting education a community-wide reach.

Selma
As a stay-at-home mom, Selma admits she wasn’t having an easy time raising her two young boys. Her days were filled with constant tantrums and tense arguments with her husband about how to discipline the kids.

She and her husband arrived at the Positive Parenting Program workshop anticipating a lot of instructions about what not to do. But instead of judgement, they found the understanding of parents who had “been there.”

“My husband did a complete 180,” says Selma. “Before, he didn’t have the patience to deal calmly with the kids. But hearing how the instructor had similar experiences as a dad helped him to be more open. We’ve realized how important it is to set boundaries and communicate expectations ahead of time, and also to hear what our children have to say. Just by taking the time to listen, we’ve seen our kids—our whole family—become much happier.”
Our Purpose
Jewish Family Service is a client-centered, impact-driven organization working to build a stronger, healthier, more resilient San Diego.

The Difference We Make
JFS provides a wide range of high-quality, low-cost behavioral health services that help clients improve their quality of life.

- 95% of clients that receive individual counseling services feel their quality of life has improved, and assessments show that over time both anxiety and depression experienced by these clients have decreased
- 96% of clients receiving intensive, home-based case management made progress on their goals around stable housing, mental health, and employment
- 96% of parents can more effectively handle their child’s behavior after participating in our parenting workshops, and all participants are empowered to share their knowledge with friends
- More than 400 community members participated in JFS’s educational programming designed to raise awareness and reduce the stigma around substance use disorders

Strategic Opportunities
JFS has identified the following opportunities to strengthen Behavioral Health:

Recognizing the need for high-quality, convenient parenting classes, JFS will explore the expansion of parenting classes and workshops beyond the current population served.

JFS also plans to increase partnerships with organizations offering behavioral health support for families, including hosting additional support groups on campus that support the agency’s current client base.

William Cope Moyers of Hazelden Betty Ford at the 2016 JFS Behavioral Health Committee Luncheon, attended by more than 200 guests.
Community Need

At Jewish Family Service, we know that employment is an essential element of self-sufficiency. According to the Center on Policy Initiatives (CPI), a family of four in San Diego requires an annual income just over $80,000 to cover basic expenses. With a stable living wage, families can afford quality housing, nutritious food, healthcare, childcare, transportation, and savings for the future.

Yet our region’s high cost of living, and the low wages common in San Diego’s biggest industries of tourism and food service, make securing living-wage jobs a major challenge for local families. CPI estimates that more than 300,000 households in San Diego have incomes too low to cover necessary expenses and be self-sufficient, even when workers hold multiple jobs and work full-time. This means that more than one in every three families in San Diego is working hard, but falling short: earning too much to qualify for public benefits, but not nearly enough to meet all of their needs.

One out of every three families in San Diego is working hard but falling short.

Older Workers

More and more, workers approaching traditional retirement age need to retain their employment or reenter the workforce to make ends meet. However, due to structural changes in the economy, older job seekers’ lack of familiarity with new job search techniques, and employers’ misperceptions about older workers’ productivity and ability to learn new skills often prevent late-career adults from landing good jobs. According to the American Community Survey, the unemployment rate for San Diego job seekers 65 and older was 6.9% in 2013, more than double the rate in 2005, before the start of the recession.

Among these economically vulnerable households are two groups with unique employment challenges—older adults, and new immigrants and refugees.

Working Hard But Falling Short in San Diego

A family of four in San Diego requires an annual income just over $80,000 to cover basic expenses. More than half (51%) of families in San Diego have annual incomes of less than $75,000.

Data source: U.S. Census Bureau

One out of every three families in San Diego is working hard but falling short.

"I moved to San Diego for a job. When it fell through, I felt lost."

Read more of Vicki’s story inside
New Immigrants and Refugees

New immigrants and refugees—whose ability to rebuild their lives depends on finding stable work—face barriers to employment that include low English literacy, lack of transportation and childcare, and difficulty transferring academic and professional credentials earned abroad to the U.S. job market.

JFS partners with 40 nonprofits and 30 local businesses to find employment for our clients.

What We Do

Jewish Family Service provides individualized job search and placement assistance to diverse job seekers—from newly arrived refugees, to unemployed entry-level and mid-level professionals, to older workers who want to remain active in the workforce.

Employment & Career Services clients are also connected to other JFS programs and services, including food assistance, counseling, and case management, as they work toward stable, meaningful employment.

Recognizing that employment is a community-wide challenge, JFS does this work in partnership with dozens of local employers across a variety of sectors. Last year, JFS partnered with 40 nonprofits to provide community service and training placements for older, low-income job seekers, and built relationships with 30 local hotels, restaurants, manufacturing firms, grocery and retail stores, farms, and landscaping companies to place refugees in local jobs.

JFS provides individualized services to help workers of traditional retirement age re-enter the workforce.

Classes
Job search preparation, resumé writing, interviewing, social media, strategic networking

Workshops
Professionally facilitated workshops for current job seekers to practice job search skills, connect with industry experts, identify job leads, and find support from mentors who can relate to their experiences

Job Coaching
Individualized job coaching facilitated by highly skilled volunteers from diverse industries

Outreach To Employers
Outreach to local businesses and nonprofit organizations to connect job seekers with open positions

Paid Training & Community Service Opportunities For Older Workers
to help bridge older job seekers to stable, unsubsidized employment
Who We’re Helping

- Unemployed entry-level and mid-level professionals
- Older workers looking to remain active in the workforce
- Newly arrived refugees

The Difference We Make

JFS helps job seekers gain the skills and make the connections to find meaningful work.

- 87% of clients who participated in our two-week job search workshop increased skills in identifying job leads, resume-building, social media, and networking
- 46 low-income older adults with multiple barriers to employment were connected to part-time, paid community service work and training opportunities
- JFS’s low-income older adult job seekers participated in over 19,000 community service hours to strengthen their job skills and prepare them for permanent employment
- Of 136 employable refugee clients, 85% found permanent employment within one year of arriving in the United States, and 92% of these clients were still employed at their three month follow-up.

Vicki’s Story

“I moved to San Diego for a job. When it fell through, I felt lost. Without any family or emotional support nearby, it was hard to stay positive as I started over looking for work. Overwhelmed by my dwindling savings and the steady flow of rejections from employers, I turned to JFS.

I showed up for my first counseling appointment and felt welcomed and supported from the moment I walked in. After a few sessions, my counselor recommended the career skills workshop. Janetta, who leads the workshops, worked with me to align my resume with the jobs I was applying to. The night before my interview, a volunteer career coach even came to my house to help me practice. When I got the job offer, I called Janetta right away to share the news. In my new position, I get to work with animals every day. Finally, I’m doing what I love.”
Our Purpose
Jewish Family Service is a client-centered, impact-driven organization working to build a stronger, healthier, more resilient San Diego.

Strategic Opportunities
JFS has identified the following opportunities to strengthen its Employment & Career Services:

JFS is excited to increase our workforce development services—including job training and placement—for refugee clients to equip them with the skills to move from the minimum wage jobs to higher paying jobs that lead to long-term self-sufficiency, and decreased reliance on government assistance. This new approach will address multi-generational poverty.

JFS partners with local restaurants to help refugees find meaningful employment.

Job training and placement is available through JFS Employment & Career Services.

JFS’s new approach to workforce development will address multi-generational poverty by connecting clients to jobs that pay self-sufficiency wages.
Jewish Connections

Community Need | What We Do | Who We’re Helping | The Difference We Make | Strategic Opportunities

As a Jewish agency, Jewish Family Service takes seriously its responsibility to respond to the specific needs of the Jewish community. JFS staff embrace the value of Tikkun Olam (healing the world) by offering support, care, and connection to individuals and families striving to build purposeful, independent lives.

Jewish values are the driving force behind JFS’s efforts and imbue its work with meaning. JFS is guided by the belief that the only thing that matters as much as what we do is the spirit in which we do it.

San Diego County’s Jewish community is the third largest in the western United States, and the thirteenth largest nationally—with approximately 100,000 community members.

Community Need
The most recent San Diego Jewish Community Study revealed that 35% of Jewish households in the County reported feeling disconnected from the Jewish community. The following represent the unique needs of individuals and families in the Jewish community:

- **Jewish Single Parent Families**
  More than 2,000 Jewish households are comprised of a single parent with at least one child—and we know that these households are particularly vulnerable. Forty percent of these single parent families have incomes below $35,000, far below the local self-sufficiency wage. More than 71% report they can’t make ends meet.

  Six percent of Jewish children in the County, twice the national average, live in single-parent households. Research shows that children from single-parent homes often experience decreased school performance, diminished self-esteem, and increased involvement in high-risk behavior.

- **Low-income Holocaust Survivors**
  More than 150 low-income Holocaust Survivors across San Diego struggle to make ends meet. The traumas of the past present them with unique challenges as they age, which are further exacerbated by a lack of financial resources. As a result, many Survivors are without the means to pay for critical needs like dental and home care.

“For Derek, being matched with a Jewish BIGPal gave him the confidence to find his own path. Twenty years later, he’s helping his Little Pal Aden do the same.”

Read more of Derek & Aden’s story inside

San Diego County’s Jewish community is the third largest in the western United States, and the thirteenth largest nationally—with approximately 100,000 community members.

We earned Charity Navigator’s highest 4-star rating for the 9th Year in a Row. Only 1% of nonprofits nationwide can make this claim.

2016 California Nonprofit of the Year

Engaging volunteer talent at all levels of the agency
Sara is now receiving well-balanced, nutritious meals that are delivered right to her door.

Sara, an 84 year-old Holocaust Survivor, rarely leaves her home. With mounting health challenges, she uses her strength to get to needed medical appointments and relies on her caregivers to help her with meals and household tasks. Her limited income means she sometimes eats crackers or cereal to get by. Due to a generous grant from Jewish Federation North America, Jewish Family Service has been able to enroll Sara in the JFS Foodmobile program. Sara is now receiving well-balanced, nutritious meals that are delivered right to her door. Sara recently told her care manager that the visits from the volunteer Foodmobile driver give her something to look forward to, and added that her lifeline to the Jewish community is what keeps her going.

• Jewish Teen Girls
According to Dr. Catherine Steiner-Adair, from the Klarman Eating Disorders Center at McLean Hospital, “adolescent girls today must travel in a teen culture that makes risky and dangerous values and behaviors—at ever earlier ages—seem normal.” A comprehensive needs assessment of Jewish young women in San Diego County identified a need for innovative and engaging programming that fosters self-esteem and develops leadership skills to address the variety of challenges that affect their development in adolescence.

• Jews in Need of Intensive Behavioral Health Services
There is a demonstrated need for culturally competent services for Jews living with serious and persistent mental illness—and their family members—who desire support from a Jewish provider to maximize their ability to live independently, socialize, and manage their symptoms.

Jewish Family Service’s Guiding Values

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<tr>
<td>Justice</td>
<td>Wholeness</td>
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**Who We’re Helping**

Jewish Connections services are delivered to people of all ages—ranging from young children, single-parent families, and older adults from a variety of Jewish movements across San Diego County.

**Girls Give Back**
- 20 Jewish female high school students in grades 9-12 from public and private schools

**Jewish Big Pals**
- Big Pals ages range from 27–74
- Little Pals ages range from 7–17

**Serving Older Holocaust Survivors (SOS)**
- 160 Survivors
- 100% low-income (less than 250% of Federal Poverty Level)

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**Derek & Aden**

When Derek was nine years old, he was matched up with a Jewish Big Pal who he credits for giving him the confidence to find his own path.

Now, 20 years later, Derek is a Big Pal to 8-year-old Aden. Though the two have only been matched for a couple of months, they have already visited the USS Midway, gone boogie boarding, eaten a lot of ice cream, and Aden was even introduced to his first California burrito. But Derek knows that the most important thing he can do as a Big Pal is be there for Aden.

“Aden’s a super bright kid and he really thinks about things,” says Derek. “He asked me about the meaning of Judaism the other day.” Derek admits he doesn’t always have the answers, “but I tell Aden, I’m more than willing to learn it with you, and I’m always here if you want to talk.”

---

**The Difference We Make**

**Girls Give Back**
This year, Girls Give Back partnered with UC San Diego Women’s Center, National Alliance on Mental Illness (NAMI), and JFS’s own Patient Advocacy Program to offer in-depth service learning experiences to the young women who participate in this leadership development program.
- 100% of participants self-reported they are knowledgeable about issues that impact girls and women
- 85% of participants self-reported they know how to make a positive difference on issues they care about
- 85% of participants self-reported they have a positive self-image (15% increase)
Our Purpose

Jewish Family Service is a client-centered, impact-driven organization working to build a stronger, healthier, more resilient San Diego.

JOAN & IRWIN JACOBS CAMPUS
Turk Family Center
8804 Balboa Ave., San Diego, CA 92123
volunteer (858) 637-3050
information (858) 637-3000
intake (858) 637-3210
jfssd.org

Holiday Programs
- 1,235 children and adults (465 total families) were provided with Hanukkah gifts through JFS’s Embrace a Family program
- Passover food packages were provided to 400 clients, including military personnel stationed abroad

Jewish Big Pals
The program connected 33 Jewish children with compassionate and engaged Jewish adult mentors this year. These “matches” spent an average of three to six hours per month together.

To support connections between Big Pals and Little Pals, the program hosted a variety of activities, including:
- Gulls Game, courtesy of San Diego Jewish Federation
- Shir Energy Music Festival, courtesy of Temple Solel
- Day of community service at a JFS Hand Up Youth Food Pantry food distribution

On the Go
JFS’s transportation service for older adults provided 126 High Holiday rides and 886 rides to Jewish Community Events.

Supporting Jewish Single Parents
This program provides valuable support to single parents across the community. In the last year, SJSP:
- Facilitated two monthly support groups with 41 unduplicated participants
- Connected the children of 18 SJSP families to Jewish Big Pals
- Provided 36 children with scholarships for Jewish camp, totaling $17,758
- Hosted a Hanukkah party and Shabbat event attended by a total of 24 families

Serving Older Holocaust Survivors (SOS)
This year, the program connected 160 low-income Survivors to care management and socialization services.

With new funding from Jewish Federations of North America, the program has expanded to:
- Offer regularly scheduled social and cultural opportunities for 40 isolated Holocaust survivors; excursions are designed to improve their emotional and spiritual wellbeing
- Provide expanded Foodmobile services to 23 Survivors who are unable to afford the nominal cost of JFS’s home-delivered meals—both short-term, and for some clients on an ongoing basis. A daily hot and nutritious kosher meal helps these older adults maintain or improve their health

Strategic Opportunities
JFS has identified the following opportunities to strengthen Jewish Connections services:

JFS seeks to provide robust care management services to meet the growing needs of low-income Holocaust Survivors. This year, JFS faces a unique challenge, as emergency funding from the Claims Conference—the largest funder of the agency’s Survivor services—has been cut by more than 60 percent.

Additional funding is required to meet the needs of the more than 100 Survivors with significant housing, medical, and dental needs. It is our goal to secure funding to ensure that these most vulnerable older adult clients, who have already endured so much, are able to live out their remaining years with dignity.
Community Need
Nutritious food is a basic requirement for an active, healthy life. When families have access to enough healthy food, they can maintain their health, fulfill their potential at work and school, more easily afford other necessities, and focus on long-term goals.

Yet in San Diego County, more than 420,000 residents, including 151,000 children, do not have a reliable source of nutritious food and, as a result, they do not have enough to eat. Food insecurity can affect anyone—from older adults living on fixed incomes, to families with a member serving in the military, to immigrants and refugees just getting their start in our community, to dual-income families who are working hard but falling short.

Many people struggling to put food on the table do not qualify for government nutrition programs because their incomes are higher than benefits thresholds, but lower than what is needed to make ends meet in San Diego County. These individuals and families depend on local food assistance programs to meet their needs.

Older Adults and Food Insecurity
Older adults are a population at disproportionate risk of food insecurity. In San Diego County, one in five seniors age 65+ have incomes less than $18,000 a year, and according to Feeding America, the average cost of a meal in San Diego County is 11% higher than the national average. Combined with older adults’ lower incomes, our region’s high food costs create a major strain, forcing thousands of seniors to choose between food and other basic needs, including medicine, utilities, and transportation.

Food insecurity also affects seniors who are unable to access or prepare food due to transportation challenges or declining physical abilities. Only with access to affordable, nutritious meals can older adults age with dignity, maintain their independence, and continue to live in their own homes and communities.
What We Do

JFS supports the health and well-being of individuals and families by providing nutritious meals and groceries. Nutrition Services at JFS are thoughtfully designed to meet our clients where they are, accommodate diverse needs, and encourage clients to utilize other JFS programs and services that will support their long-term self-sufficiency.

Community Food Distributions
The Hand Up Youth Food Pantry at JFS provides individuals and families with fresh food and non-perishable grocery items at monthly food distributions. These include farmer's market-style distributions and distributions of pre-packaged groceries at five locations across San Diego: JFS College Avenue Center, St. Paul's Cathedral, Murphy Canyon Military Housing Complex, Camp Pendleton, and Chabad of Downtown. The Hand Up Youth Food Pantry is recognized as a leader for its commitment to nutrition banking, which prioritizes collecting and distributing healthy items, including fresh produce.

Home-Delivered Prepared Meals
JFS Foodmobile serves older adults and younger adults with disabilities by providing hot, kosher, home-delivered meals. JFS staff members prepare meals daily in our central commercial kitchen, the Loonin Family Kitchen. Then, trained volunteers deliver meals to clients’ homes, perform wellness checks, and report any concerns to JFS staff. For many clients, opening the door to a Foodmobile volunteer is their only social interaction all day. Some older adults have said that the expected visit gave them a reason to get up and get dressed, because “company was coming.”

Client-Choice Food Pantry (Corner Market)
The Corner Market, JFS’s innovative market-style food pantry, opened in July 2015. This inviting space on JFS’s new Joan & Irwin Jacobs Campus is designed and merchandised to feel like a neighborhood grocery store, with shelves of non-perishable and personal hygiene items, an aisle with baked goods, and large refrigerators and freezers stocked with fresh produce, low-fat dairy products, meat, and fish caught and donated by local fishermen. The Corner Market prioritizes dignity and choice, empowering clients to select the foods that meet their dietary needs and preferences. While onsite, clients can also meet with a JFS case manager, who can help them set goals and work toward long-term self-sufficiency.

Hot Lunch Service
JFS staff and volunteers serve hot, kosher lunches to the older adults who visit our four Social & Wellness Centers across San Diego County. The meals are nutritionally balanced to support older adults’ health, and provide participants with an important social opportunity. Participants spend lunchtime talking, laughing, and maintaining relationships that bring them joy and improve their social, emotional, and mental health.
Damon’s Story

Damon wanted to volunteer at the Corner Market because of its focus on client choice. “You feel the gratitude coming from people,” says Damon. “And it’s about more than the food they receive. It’s the fact that they leave here with dignity.”

For Damon, the best part is walking clients to their cars to help them load their groceries. “I get a chance to talk with them, to really listen to how they’re doing.”

Recently, he met a 60-year-old woman whose savings were depleted after her husband’s long battle with cancer. Hearing that she could use more support to cope and get back on her feet, he helped her get connected with a JFS case manager.

“We all need help from each other at some point in our life,” says Damon, “and sometimes the most important thing is to have somebody listen to your story.”

Focus on Military Families

For nearly 10 years, JFS has supported active-duty military families struggling to make ends meet by providing supplemental food and hygiene items at monthly food distributions at Camp Pendleton and Murphy Canyon Military Housing. These distributions offer fresh produce, locally baked bread, and critical non-perishable food, including hygiene items and diapers for infants and toddlers.

This year we began a partnership with Support The Enlisted Project (STEP), a local organization that helps active duty enlisted members and recently discharged Veterans overcome financial crisis and achieve long-term financial self-sufficiency. This partnership allows JFS to increase its impact by assisting military families on their path to long-term self-sufficiency.

Who We’re Helping

Nutrition Services for Seniors

- 32% Male
- 68% Female
- 68% Female
- 32% Male
- 14% Veterans

Nutrition Services for All Ages

- 40% Male
- 60% Female
- 40% Male
- 60% Female
- 40% Male
- 35% Active-duty or military spouse
- 47% At least 1 child under age 18
- 44% Employed

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Our Purpose
Jewish Family Service is a client-centered, impact-driven organization working to build a stronger, healthier, more resilient San Diego.

Partnering for Impact
This year, the Hand Up Youth Food Pantry began partnering with local businesses every week to provide more than 1,000 pounds of food and home essentials, ranging from dairy and fresh produce, to hygiene and household items. Partners include Target (Balboa Avenue), Ralph’s (La Jolla), Sprouts (Poway), Bread & Cie, and many local synagogues. Approximately one-third of all distributed items are collected from community food drive donations.

The Difference We Make
JFS provides nutritious meals and groceries to help individuals and families maintain their health and wellness and focus on longterm success.

- The Hand Up Youth Food Pantry provided food equivalent to more than 258,000 meals through community food distributions and our Corner Market.
- We are the only food pantry that provides “limitless” produce for our Corner Market clients—more than 88,000 pounds of fresh fruits and vegetables
- 297 older adults received 19,772 hot, kosher lunches served at JFS’s four Social & Wellness Centers across San Diego
- 373 clients received 59,884 hot, home-delivered meals and wellness checks from caring volunteers
- More than 1,300 volunteers sorted and stocked groceries, created food bags, helped run community food distributions, assisted Corner Market visitors, and drove and delivered meals to older adults. These volunteers donated more than 6,300 hours of service, valued at $149,000

Strategic Opportunities
JFS has identified the following opportunities to strengthen its Nutrition Services:

To provide more robust case management services for clients who receive nutrition assistance at the Corner Market, additional funding is required to meet the case management needs of the more than 70 clients who access this essential service each month.

Because JFS’s County contract for congregate and home-delivered meals for older adults does not cover the full cost of providing meals, JFS plans to redefine its model for preparing and delivering meals to include additional job development and volunteer engagement components.

Following industry best practices, the Loonin Family Kitchen is continuing expansion of meal choices to include gluten-free and vegetarian options for clients.
Community Need

At Jewish Family Service, we recognize that easy, accessible, and affordable transportation is a critical tool for aging with dignity, maintaining community connection, and maintaining self-sufficiency. Reliable transportation enables individuals and families to get to and from work, places of worship, medical appointments, shopping trips, and social activities. In a sprawling region like San Diego, with limited public transportation, reliable personal transportation is fundamental to individual well-being.

Yet in San Diego County, among adults age 60 and older — a population predicted to double by 2030 — one in seven (14%) identify transportation as a significant problem. Lack of transportation for seniors is a challenge recognized at the local, state, and national levels.

Lack of transportation puts already vulnerable seniors at greater risk for social isolation and poor health. Without reliable transportation for essential services and social activities, older adults can easily become isolated, lonely, and at greater risk for health issues. Research shows that isolation increases risk of mortality, contributes to cognitive decline and risk of dementia, increases vulnerability to elder abuse, and increases the potential need for long-term care.

In San Diego County, 27% of older adults live alone, and 46% of older adults report that isolation/loneliness negatively affects their quality of life.

The structure of transportation services available to San Diego’s older adults is limited to specific geographic areas, times, and purposes that often do not correspond to individual needs and physical abilities. Only a small number of transportation services offer the personalized assistance required by many seniors with physical and/or mental disabilities.

Compared with those who still drive, older non-drivers make:

- 15% fewer trips to the doctor
- 59% fewer shopping trips and visits to restaurants
- 65% fewer trips for social, family, and religious activities
What We Do
On the Go: Transportation Solutions for Older Adults is Jewish Family Service’s award-winning response to San Diego’s urgent community transportation need. On the Go addresses transportation barriers with a passenger-centered approach that enables seniors across San Diego County to access services when and where they need them with personalized door-through-door assistance. Rides are available in 26 zip codes across San Diego County, addressing significant gaps in available transportation.

Over the last year, On the Go provided more than 35,000 rides to older adults across San Diego County.

On the Go provides comprehensive transportation services to older adults ages 60+ through four primary services:

1. Individual rides
Individual rides are provided through Rides & Smiles®, an award-winning service that connects older adults who need a ride with volunteer drivers. Rides & Smiles® volunteers provide door-through-door service and are trained to identify clients who may need additional JFS services or resources to remain healthy and independent. JFS also uses application-based transportation services such as Uber and Lyft to provide rides when volunteer drivers are unavailable.

2. Shuttle service
Shuttle service provides group transportation to JFS’s four Social & Wellness Centers for older adults, and to destinations for shopping, errands, and religious services.

3. Excursions
Excursions take groups on planned social outings to theaters, museums, Jewish cultural events, and tours of San Diego.

4. Fee-based transportation
Fee-based transportation is provided through On the Go Silver, a premium service that accommodates special individual and group transportation needs.
Anna

At age 92, Anna may be slowing down a bit, but she knows that growing older doesn’t mean giving up her independence.

Anna first turned to JFS for assistance with her husband’s end-of-life care. While it took time to heal after his passing, Anna soon began taking the On the Go shuttle to the College Avenue Center, where every week she enjoys lunch with her two closest friends, Anne and Helen.

On the Go’s volunteer drivers take Anna to medical appointments, concerts and the theatre, and services at the synagogue she has attended for decades.

When On the Go celebrated its 250,000th ride earlier this year, we were honored that this special passenger was Anna.

Regional Distribution of Riders

On the Go provides rides in 26 zip codes across San Diego County.
Our Purpose
Jewish Family Service is a client-centered, impact-driven organization working to build a stronger, healthier, more resilient San Diego.

The Difference We Make
- 1,479 riders were enrolled in On the Go and had access to adaptable, accessible, affordable transportation
- 95% of Rides & Smiles® riders reported that the program increases their sense of community connectedness
- 100% of Rides & Smiles® riders report that the program helps maximize their independence
- 285 volunteers donated 12,439 hours of their time to serve as Rides & Smiles® drivers, escorts, and office assistants; according to Independent Sector, the combined value of these volunteer hours is $343,192
- On the Go provided 886 rides to Jewish community events, including High Holy Day services at community synagogues and Israel Fest 2016

Strategic Opportunities
JFS has identified the following opportunities to strengthen On the Go services:

Explore expansion of transportation services for additional clients who need transportation assistance in underserved areas. Additional funding is required to meet the transportation needs of younger clients with low incomes who have limited access to other transportation services.

Expand On the Go Silver, a new component of On the Go for full fee clients, that accommodates individual riders for personal errands and large groups for customized outings.

On the Go riders connect over a game of Mah Jongg at the College Avenue Center.

Older adults enjoy an On the Go excursion to a performance in Balboa Park.

On the Go is a division of Charitable Adult Rides & Services, Inc. www.careasy.org
Community Need

Immigrants and refugees are a growing segment of our San Diego community. For the past seven years, San Diego County has resettled more refugees than any other county in California, with approximately 3,000 new refugees making their homes here every year. According to the Migration Policy Institute, of all U.S. states, California has the highest number and concentration of immigrants, and the highest absolute growth in the immigrant population from 2000 to 2014.

Even with strong community support, reestablishing one’s family in a new country is a significant and difficult undertaking.

San Diego’s long history as a resettlement destination means new arrivals are often able to find support from fellow immigrants and refugees from their home countries, who are well established and who can be a bridge between their former lives abroad and their new lives in San Diego.

Additionally, San Diego is home to a robust network of services that help immigrants and refugees successfully rebuild their lives, but even with strong community support, reestablishing one’s family in a new country is a significant and difficult undertaking. Many face the common challenges of low English literacy, physical and mental health issues, lack of formal education, and lack of skills easily transferable to the U.S. workforce. Refugees and immigrants rely on human service agencies, such as Jewish Family Service, to help them navigate their new culture and city, access vital benefits and government assistance programs, and establish themselves for longterm success.

What We Do

Since its founding in 1918, JFS has assisted new immigrants and refugees with rebuilding their lives and becoming self-sufficient in their new communities. JFS’s commitment to “welcoming the stranger” is inspired by our history and values as a Jewish agency. JFS offers integrated services to meet the distinct needs of both refugees and immigrants.
Refugee Resettlement Services
Jewish Family Service is one of four local organizations that accepts and resettles refugees sent to San Diego after a thorough vetting process by the state department. JFS’s comprehensive refugee resettlement approach means that staff and volunteers support clients from the moment they arrive in San Diego until they become self-sufficient. JFS staff members meet each newly arrived refugee at the airport, transport them to a furnished apartment, and help plan their first few weeks in their new city.

JFS also helps refugees:
- Acculturate
- Apply for relevant benefits
- Access transportation
- Learn English
- Enroll children in school
- Build job skills and find employment
- Navigate the health care system
- Learn financial skills

Often other JFS services, including counseling, nutrition assistance, and social programming for older adults, provide additional support.

Immigration Services
JFS provides low-income individuals and families with high-quality legal representation for a nominal fee. JFS staff help clients identify and apply for available immigration benefits, such as citizenship, permanent residency, or work eligibility—life-changing protections that afford greater stability, security, and, in some cases, a path toward citizenship. For many clients, a change in immigration status offers the opportunity to remain in the United States to continue high school, go to college, or work without fear of deportation.

JFS Immigration Services include:
- Completion and submission of green card and U.S. citizenship applications
- Civics and English classes to prepare applicants for the citizenship interview and exam
- Asylum petitions and representation
- Deferred Action for Childhood Arrivals (DACA) applications and renewals
- Deferred Action for Parents of U.S. Citizens and Lawful Permanent Residents (DAPA) screenings
- Travel document applications, work authorization applications, and notary services
- Fee waivers for immigration applications

Additionally, Immigration Services staff members connect clients to other JFS programs and services according to their needs. These include food assistance, counseling, assistance for women living with breast cancer, and case management for people who have experienced domestic abuse. Immigration Services staff also work to combat the unauthorized practice of immigration law (UPIL) by delivering educational presentations across San Diego County to increase public awareness.
Who We’re Helping

Refugee Resettlement Services Clients
- More than 70% of arriving refugees are families
- 95% have two parent household
- Families, on average have three children

Refugees Countries of Origin

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Immigration Services Clients

- 47% Male
- 53% Female
- 53% have children under the age of 5
- 62% have high school diploma or higher education
- 47% Middle Eastern
- 34% Hispanic/Latino
- 16% Asian
- 3% African/African-American, Black
- 2% Filipino
- 2% White/Caucasian
- 1% Other

Sebazira’s Story

After fleeing his home in the Democratic Republic of Congo, Sebazira spent 17 years inside a refugee camp in Uganda before resettling in the United States in 2015. As a 39 year old single father, his main concern was for his young son and daughter: Who would take care of them while he worked?

In partnership with JFS’s employment specialists, Sebazira began attending workshops to create a resume, prepare for interviews, and learn about work in his new country. He sent out applications and was soon hired into a full-time position that begins early in the morning, and allows him to care for his children in the afternoon.

An incredibly involved parent, he meets weekly with teachers to discuss his children’s studies. With his joyful optimism and contagious smile, Sebazira reminds the refugees he now mentors to never lose hope as they begin their new lives.

This past year, JFS helped 399 refugees rebuild their lives in San Diego by connecting them to housing, employment, and food assistance.
Our Purpose
Jewish Family Service is a client-centered, impact-driven organization working to build a stronger, healthier, more resilient San Diego.

The Difference We Make
JFS provides extensive services to help immigrants and refugees build safe, secure, successful lives in San Diego.

Refugee Resettlement
- 147 refugee families settled in housing near communities of peers from their home countries who can relate to their experiences and help them navigate their new lives
- 126 refugee children enrolled in school to continue education that was disrupted by war and displacement
- Of 136 employable refugee clients, 85% found permanent employment in the last year, and 92% of these clients were still employed at the three month follow-up
- 13 older refugees connected to care programs, including Supplemental Security Income, In-Home Support Services, and social programming
- 230 adults enrolled in English classes to improve their communication proficiency
- JFS built relationships with 30 businesses to place refugees in local jobs
- 39 refugees participated in intensive case management to manage physical and mental health challenges

Immigration Services
Over the last year, JFS Immigration Services has helped 739 individuals apply for immigration benefits.
- 311 applications for green cards, work authorization, and family reunification
- 220 applications for citizenship/naturalization
- 103 applications for Deferred Action for Childhood Arrivals (DACA)
- 105 screenings for Deferred Action for Parents of Lawful Permanent Residents and U.S. Citizen Children (DAPA)

These applications and screenings represent 739 San Diego County residents who now enjoy greater financial security, access to healthcare and jobs, the opportunity to vote and fulfill other civic duties, and peace of mind that their families are safe.

Strategic Opportunities
JFS has identified the following opportunities to strengthen its Refugee & Immigration Services:

Address multi-generational poverty among refugee clients with a comprehensive approach to workforce development and job training placement services. This dedicated strategy will equip refugee workers with the skills to move from minimum wage jobs to higher paying jobs that lead to long-term self-sufficiency and decreased reliance on government assistance.

Over time, refugees integrate into and enhance our community.

Refugees can apply to become lawful permanent residents one year after entry, and many go on to become naturalized U.S. citizens with help from JFS. They move into better jobs, pay taxes, purchase goods and services, and strengthen the local economy—contributing to the United States and rebuilding their lives in safety and with dignity.