

# Moving Forward *Together*



 **Jewish  
Family  
Service**

**Annual Report 2015–2016**



Dear Friends,

Every year, thousands of San Diegans are confronted by challenges—hunger, domestic violence, mental illness, lack of transportation, or even the death of a loved one. By offering compassion and outcome-driven supportive services, Jewish Family Service helps people build better lives.

On the following pages, you'll find a summary of our accomplishments over the past year, our impact across the community, and the difference we've made in the lives of thousands of individuals. It is a celebration of the many ways we've acted together to fulfill our purpose to ***build a stronger, healthier, more resilient San Diego.***

Because of generous community support, we've been able to assure those who turn to Jewish Family Service now and those who will need us when confronted by life-changing challenges in the future, that we are ***moving forward together.***

Together, we are building a community of stronger families, greater opportunity, and healthier lives at every age.

Thank you for being a part of this vital community-wide effort.

Meg Goldstein  
Chair, Board of Directors

Michael Hopkins, MSW  
Chief Executive Officer



"The communists came, and there was no more religion.  
There was not even a question of my having a bar mitzvah."

—Lazar

Lazar speaks five languages, holds a Ph.D. in marine biology, and is a proud great-grandfather. At age 88, he became a Bar Mitzvah at the Joan & Irwin Jacobs Campus.

Lazar's journey with JFS began when his parents emigrated from Russia in 1979. Lazar waited patiently and finally secured a visa to visit them in 1989. Once here, he couldn't imagine going back. With JFS by his side, Lazar found steady employment and housing, and was granted political asylum. He worked and saved for three years to bring his wife and daughter to join him.

These days, Lazar is a regular at the Balboa Avenue Older Adult Center, where his Bar Mitzvah was held. With his family and friends from the Center in the audience, Lazar took time to remember those who could not be there — his wife and father, and the extended family who never made it out of Russia. He said he hoped they would be proud.



## The Joan & Irwin Jacobs Campus

### Dedicated January 31, 2016

We are grateful to the following supporters for investing in a place of healing and hope for our clients, a home of innovation for our professionals, and a source of inspiration for our community.

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z"l — Of Blessed Memory





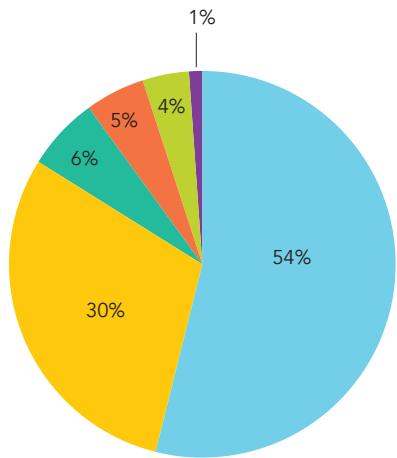
"To have someone show up with a meal and maybe sit with you for a while—that's community." – Marty

There are a handful of people with a signed copy of Marty's memoir. Nancy, his volunteer Foodmobile driver, is one of them. A retired history professor, Marty devoted his life to inspiring his students' love of learning. When Nancy stops by to deliver his meals, Marty always has something interesting to discuss.

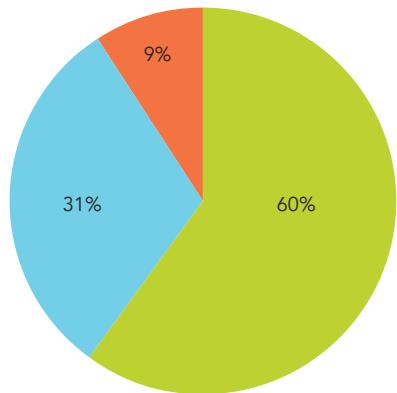
"He's a fascinating person," says Nancy, who's going back to school to become a counselor. "Sometimes I'll show up to find him reading in a language I didn't even know he spoke. It's hard for him not being able to get out like he used to, but he keeps learning and motivates me to do the same." Their lunchtime conversations give them both something to look forward to, and remind Marty that he still has the capacity to inspire.

# Jewish Family Service of San Diego

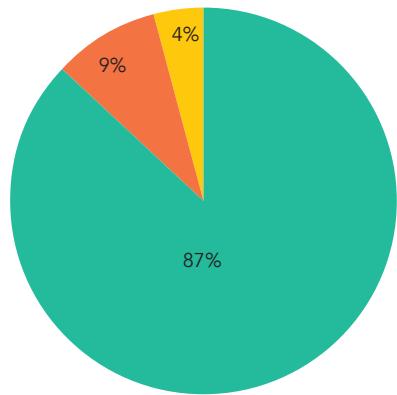
Unaudited Operating Statements | July 1, 2015–June 30, 2016



Public Support & Revenue	Amount \$	Amount %
Public & Private Grants	9,611,127	54%
Contributions	5,363,573	30%
Client Fees	1,095,717	6%
Investment Income	874,747	5%
Charitable Adult Rides and Services, Inc.	550,001	4%
Jewish Federation	240,764	1%
	<b>17,735,929</b>	<b>100%</b>
Total Revenue	17,735,929	
Total Expenses	18,017,540	
<b>Change in Net Assets</b>	<b>(281,611)</b>	



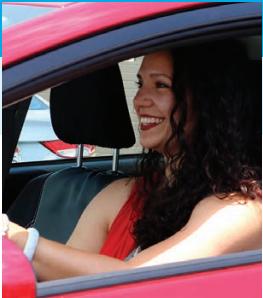
Program Expenses	Amount \$	Amount %
Self-Sufficiency	9,323,374	60%
Aging with Dignity	4,861,842	31%
Community Connection	1,402,012	9%
<b>Total Program Expenses</b>	<b>15,587,228</b>	<b>100%</b>



Management Efficiency	Amount \$	Amount %
Direct Service & Programs	15,587,228	87%
Fundraising	1,659,381	9%
Administration	770,931	4%
<b>Total Expenses</b>	<b>18,017,540</b>	<b>100%</b>

Our audited financials and Form 990 are available at [www.jfssd.org/financials](http://www.jfssd.org/financials)

# Every year, thousands of San Diegans turn to Jewish Family Service because they need someone in their corner.



**"I sent out resume after resume—but it was clear I needed to change my approach."**

My job coach helped me tailor my resume to the positions I wanted most. The night before my interview, she even came to my house to help me practice. At my new job, I get to work with animals every day. I'm finally doing something I love."

—Vicki, Employment & Career Services



**"Just by taking more time to listen, we've accomplished big changes with our kids."**

My husband and I went to our first Positive Parenting workshop expecting a lot of instructions about what not to do. Instead of feeling judged, we felt understood. Hearing the instructors talk about their similar experiences as parents helped a lot. Now, our whole family is happier."

—Selma, Positive Parenting Program

**JFS partners with clients to achieve life-changing goals and seize life's next great opportunity.**

**100% of Jewish single parents**  
receiving services reported  
an improvement in their  
support system

**258,000 meals**  
to San Diegans facing hunger,  
including 88,000 pounds of  
fresh fruits and vegetables  
(Distributed through our Hand Up  
Youth Food Pantry & Corner Market)

**223 teens**  
engaged in service  
learning and leadership  
development programming



**310 individuals and families**  
attended therapy sessions &  
groups—95% feel that their  
quality of life has improved

**1,587 parents**  
attended Positive Parenting  
(PPP) classes—96% reported  
they can more effectively  
handle their child's behavior

**147 refugee families**  
resettled in safe housing in  
San Diego communities



JFS was named a **2016 Nonprofit of the Year**  
by the California State Assembly.



Points of Light Institute recognizes JFS  
as a **Certified Service Enterprise**, engaging  
volunteer talent at all levels of the agency.

# We put the strength of our entire agency behind every client.



**"One of the seniors we deliver to is a Holocaust survivor. I'm glad we could help."**

You don't have to travel across the world to see what it means to struggle. There are people right here in San Diego who count on and depend upon us for assistance. My sons and I volunteer in their honor.

—Linda, Foodmobile Volunteer



**"After mom passed away, dad was so depressed he couldn't get out of bed."**

He lost his appetite and eventually the strength to walk. His doctor told us we both needed to get out and live. Connecting with JFS has been a blessing to us both. Now, dad comes home and won't stop talking about his friends at the Center. He tells me, 'Man, we had a ball today.'"

—Lily, Daughter of College Avenue Center Client

**JFS is dedicated to ensuring older adults lead safe, independent, and healthy lives—and are active members of our San Diego community.**

**79,000 nutritious, kosher meals**  
delivered to homes and Older Adult Centers across San Diego

**10,000 hours**  
of care coordination and in-home visits to support older adults' health and independence

**37,000 rides**  
to medical appointments, grocery shopping, religious services, and social outings for older adults who no longer drive



**160 low-income Holocaust Survivors**  
were connected to care management and socialization services

**1,496 home safety modifications**  
and minor repairs to help older adults remain at home

**96% of Aging & Wellness clients**  
reported JFS services helped them to maintain better health



JFS earned **Charity Navigator's 4-star rating** for the ninth consecutive year. Only 1% of charities reviewed nationwide can make this claim.

**Moving Forward Together**



"My parents split up when I was young, and I never saw my dad again. I was literally the kid left waiting on the steps."

—Derek

For Derek, being matched with a Jewish BIGPal gave him the confidence to find his own path. Twenty years later, he's helping his Little Pal Aden do the same. For Derek, being a Big Pal is his way to give back and finding his place in the Jewish community. More than anything, he loves finding common ground with his little pal.

'Aden's a super bright kid and he really thinks about things, says Derek. 'He asked me about the meaning of Judaism the other day.' Derek admits he doesn't always have the answers, 'but I tell Aden, I'm more than willing to learn it with you, and I'm always here if you want to talk.'"



JEWISH FAMILY SERVICE IS THE PLACE TO DO GOOD

**JFS is a home for the whole community — for San Diegans in search of better lives and for those seeking to make better lives possible.**



As a certified Service Enterprise, JFS is a leader in leveraging volunteers' skills, talents, and resources strategically and thoughtfully at all levels of the agency. We are committed to creating meaningful opportunities for people to direct their deepest passions and unique talents in service to our clients.

In 2015–2016, 759 volunteers contributed 52,946 hours of service, valued at \$1,460,789.



JFS serves as the supervising agency for the AmeriCorps Volunteer Infrastructure Project (VIP) in San Diego County. We train and coach AmeriCorps VIP Fellows in the best practices of volunteer recruitment and management, and place fellows in nonprofit partner organizations across San Diego.

In program year 2015–2016, 10 VIP Fellows provided 17,000 hours of service at partner sites in our community.



Each year through our Embrace-a-Family Program, individuals, families, and groups in the community help ensure families in need have a joyous holiday celebration. Many Embrace-a-Family recipients would not have Hanukkah or Christmas celebrations without this program.

In 2016, 300 Embracers and donors provided 450 families (1,500 individuals) with holiday gifts.

# Friends of the Family & Major Event Underwriters 2015–2016

Please accept our deepest thanks for being a Friend of the Family

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### \$50,000 or more

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**\$500 – \$999**

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Helen Harlan z"l	Sanford Margolies z"l	Morris Rosenberg	Morton Vogelson z"l
Anne Hayden	Ralph & Sandy Mayer	Hannah L. Roskin	Steven & Laurie Wax
Agnes Herman	Gloria Mazur	John Ruden z"l	John Weil & Cathy Babin Weil
Arthur & Hannah Heymann z"l	Walter Medelsohn	Irving Salomon	Daniel & Sheila Weinberg
Betty Hiller	Louis Mednicoff z"l	Ruth Schank z"l	Joy Weiss
Bess Hock	Cantor Sheldon & Marcie Merel	Mark & Diana Schatz	Gary & Nancy Weissberg
Fredericka Ingham z"l	Ellen Miller	Irving & Gloria Schiffman	Harry z"l & Jo Ann Weissman
Cecile Jordan	Gertrude Millman z"l	Robert Schimmelfennig z"l	Eric & Irene Wetsman
Joseph Kahl z"l	Barbara Mitchell	Beverly Schmier	Sydney & Cynthia Wexler
Saul & Rita Kamlet	Charles & Ilene Mittman	Elliot Schubert	Anne Wilson
Stuart Karasik	Elaine Moser	Fred Schwartz z"l	Martin & Olivia Winkler
Nadja Kauder	Phoebe Munz	Sigmund Schwartz z"l	Rachel G. Winsten z"l
Lillian Kaufman	George Nathan z"l	Mike z"l & Cynthia Seeberg	George Wise
Roberta Kaufman-Fredericks	Jeanette Neeley	Melvin Shapiro	Gertrude Womack z"l
Lillian Kerr z"l	Miriam Neuhauser z"l	Jerome & Phyllis Sharrin	Ann Youngwood
Bonnie Kessler z"l	Alan & Nancy Nevin	Leon & Fern Siegel	Charles z"l & Leah z"l Zibbell
Harry Kessler z"l	John Newberger z"l	Milton Silver	Lillian Zilberweig z"l
Abraham Kleinman z"l	Ronald Newell	Edward & Zella Silverstein	Norman & Jane Zmora
Rita Koor	Harriet Newmark z"l	Arnold z"l & Lucee Sirk	22 Anonymous
	Helen Orin z"l	Phil & Ruth Slonim	
		Mildred Small	

z"l Of Blessed Memory



# Our Purpose

Jewish Family Service is a client-centered, impact-driven organization working to build a stronger, healthier, more resilient San Diego.

*Since 1918*



Jewish Family Service of San Diego  
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(858) 637-3000 [jfssd.org](http://jfssd.org)