

Crisis House (Social Rehabilitation Facility)

Residents' Rights

(The information below is not an exhaustive list. For a complete list of resident rights, please contact the Patient Advocacy Program at (619) 282-1134.)

Title 22, Division 6, Chapter 2, Article 6

§ 81072. **Personal Rights** (a) In addition to section 80072, the following shall apply:

(b) The licensee shall insure that each client is accorded the following personal rights:

- (1) To visit the facility with his/her relatives, mental health professional or authorized representative prior to admission.
- (2) To have the facility inform his/her relative, mental health professional, or authorized representative, if any, of activities related to his/her care and supervision, including but not limited to notification of any modifications to the needs and services plan.
 - (A) This may only be done with prior written permission from the client.
- (3) To have communications to the facility from his/her relatives, mental health professional, or authorized representative answered promptly and completely.
- (4) To have visitors, including advocacy representatives, visit privately during waking hours, provided that such visitations do not infringe upon the rights of other clients.
- (5) To wear his/her own clothes.
- (6) To possess and use his/her own personal items, including his/her own toilet articles.
- (7) To possess and control his/her own cash resources.
- (8) To have access to individual storage space for his/her private use.
- (9) To have access to telephones in order to make and receive confidential calls, provided that such calls do not infringe upon the rights of other clients and do not restrict availability of the telephone during emergencies.
 - (A) The licensee shall be permitted to require reimbursement from the client or his/her authorized representative for long distance calls.
 - (B) The licensee shall be permitted to prohibit the making of long distance calls upon documentation that requested reimbursement for previous calls has not been received.
- (10) To mail and receive unopened correspondence.
- (11) To receive assistance in exercising the right to vote.
- (12) To move from the facility.